

## **Project Management**

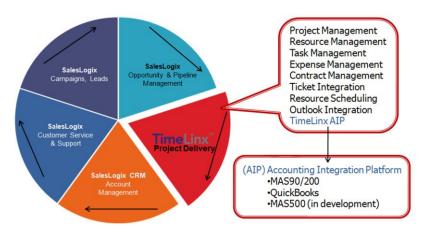
## Is everyone on the same page with your Projects?

Your data, your documents - Anywhere, anytime, anyway™

TimeLinx™ delivers tangible results for companies and projects of all sizes -

| How much time do you spend on?                                 |
|--|
| Re-keying data into multiple applications                      |
| Maintaining and supporting multiple applications               |
| Analyzing what types of work are profitable and not profitable |
| Waiting on time and expenses from your staff                   |
| Trying to run a profit/loss on a project, if you even can      |
| Determining which project tasks need to be completed           |
| Sorting and preparing data for billing                         |
| Entering billing into an accounting system                     |
| What's billable and what's not billable for a project          |
| Trying to respond to customers with up-to-date information     |
| Creating a detail project report for customers                 |
| How much time 'disappears' and does not get billed?            |

TimeLinx™ adds important project, resource, time and expense data to your customer relationship information.



| TimeLinx™ can replace EIGHT separate and disconnected applications |  |  |  |  |
|--|--|--|--|--|
| Microsoft Project  |  |  |  |  |
| Time entry   |  |  |  |  |
| Expense entry  |  |  |  |  |
| Resource scheduling  |  |  |  |  |
| Help desk (tickets, issues, defects)                               |  |  |  |  |
| Calendar and activities  |  |  |  |  |
| Customer service and support                                       |  |  |  |  |
| Customer asset management  |  |  |  |  |
| Just add accounting/ERP software to TimeLinx™                      |  |  |  |  |

TimeLinx™ has a bi-directional connection to Quickbooks, MAS90, MAS200 and MAS500. Other accounting/ERP applications also available.

| TimeLinx™ Project Management  | TimeLinx™ Time and Services Management   |  |  |  |  |
|---|--|--|--|--|--|
| Functions   | Functions  |  |  |  |  |
| Milestone and task management   | Role-based time and expense entry  |  |  |  |  |
| Retainer and pre-pay management                                       | Task-specific time entry directly into projects                                    |  |  |  |  |
| Issues tracking and management  | Labor costs and profitability analysis by account, consultant, project, task, etc. |  |  |  |  |
| Contracts and change-order support                                    | Task scheduling in the SalesLogix calendar and synchronization to Outlook          |  |  |  |  |
| Product delivery/installation   | "Cost of time" by User tracked for all time entry                                  |  |  |  |  |
| File attachments for projects   | Customer service time from SalesLogix tickets tracked into projects                |  |  |  |  |
| Expense management including multi-currency                           | Multi-level time approval system   |  |  |  |  |
| Multi-level project linking   | Travel time tracking and analysis  |  |  |  |  |
| Custom Query System   | Email and phone time tracking in projects  |  |  |  |  |
| Automated project alerts  | Network and web time entry   |  |  |  |  |
| Accounting Integration Platform                                       | Custom query system produces instant analysis                                      |  |  |  |  |
|   | Services and expenses pass-thru to accounting/ERP                                  |  |  |  |  |
|   | Automated service alerts   |  |  |  |  |
| TimeLinx™ Resource Management   |  |  |  |  |  |
| Functions   |  |  |  |  |  |
| Browser-based resource availability/scheduling system                 |  |  |  |  |  |
| Resource availability by project, time, skill set, department, team   |  |  |  |  |  |
| Task Management/assignments to individuals and departments            |  |  |  |  |  |
| Scheduling within the SalesLogix calendar                             |  |  |  |  |  |
| Attendance tracking for resource utilization and realization analysis |  |  |  |  |  |
| Automated resource alerts   |  |  |  |  |  |

The TimeLinx™ system works directly inside of the award winning customer relationship management application, Sage SalesLogix, rather than using another outside program that needs to be integrated. Within the familiar, comfortable and user-friendly SalesLogix interface, TimeLinx™ lets your entire organization have full visibility into customer projects and services rather than having this information only available within the accounting system and limited to select staff. On an up-to-the minute basis, your employees know the status of customer work that has been sold, and your support staff and project managers have the full-details at their fingertips to support the customers and the implementation staff.

Features and modules include network and web timesheets, projects tracking, resource management, milestone and task analysis, expense management, attendance management, SalesLogix calendar integration, Microsoft Project synchronization, and integrated QuickBooks<sup>®</sup>, MAS90, MAS200 and MAS500 synchronization.

At Total Systems, Inc., our focus has always been on helping you to succeed by providing you with the best project and resource management solutions possible. Our solutions are aligned with your business and flexibility in mind so that you can be sure you are getting the best combination of functionality to meet the challenges unique to your industry and projects.

| TimeLinx Project Management User Configurations |             |               |             |     |  |  |
|---|-------------|---------------|-------------|-----|--|--|
| Local user                                      | Mobile user | Remote office | Remote user | Web |  |  |
| Yes   | Yes         | Yes           | Yes         | Yes |  |  |

| TimeLinx Project Management Application Integrations (Major) |                 |                          |                        |                            |           |  |  |  |
|--|-----------------|--------------------------|------------------------|----------------------------|-----------|--|--|--|
| Accounting/ERP   | Business Alerts | Business<br>Intelligence | Document<br>Management | Sales and<br>Marketing/CRM | Telephone |  |  |  |
| Integrated   | Optional        | Optional                 | Optional               | Included                   | Optional  |  |  |  |

<sup>\*</sup> TimeLinx™ has a bi-directional connection to Quickbooks, MAS90, MAS200 and MAS500. Other accounting/ERP applications also available.